

**DOMINION ENERGY SOLUTIONS ("DOMINION")
TERMS AND CONDITIONS FOR RESIDENTIAL ELECTRIC SERVICE**

Dominion is licensed by the New Hampshire Public Utilities Commission to offer and supply electric generation services in New Hampshire. Dominion's NH PUC license number is _____. "We," "us" or "our" refers to Dominion. "You" or "your" refers to the customer. "Utility" refers to Liberty Utilities. These Terms and Conditions govern your purchase of electric generation services from us. Please keep a copy for your records.

- Price:** You agree to pay \$_____ per kilowatt-hour (kWh) through your scheduled _____ meter read date. These prices do not include any applicable taxes. In addition, you are responsible for paying Utility's distribution and transmission charges, they system benefits charge, stranded cost recovery charge, taxes, as well as any other applicable charges. Below are sample charges.

	250 kWh	500 kWh	750 kWh	1,000 kWh
Electric Supply (rate/kWh)				
Electric Supply Charge (Total Dollars)				

- Term:** Service will begin on your next scheduled meter read date after Utility confirms your enrollment and will continue through your _____ scheduled meter read date ("Firm Price Period"). After the Firm Price Period, this agreement shall automatically continue on a month-to-month basis subject to cancellation at any time by either party without penalty. The price you will pay after the Firm Price Period shall be adjustable each month at Dominion's reasonable discretion based upon then-applicable market price related factors which include, but are not limited to, costs for electricity, transmission, ancillary and capacity costs, plus Dominion's costs, expenses and margins.
- Right of Rescission:** If you received this document by personal or electronic delivery, you have the right to cancel your enrollment and this agreement with no penalty anytime before midnight of the third (3) business day. If you received this document via U.S. Postal Service, you have the right to cancel your enrollment and this agreement with no penalty any time before midnight of the fifth (5) business day.
- Cancellation Provisions:** You may cancel this agreement at any time without penalty. Cancellation becomes effective upon processing of your cancellation request by Utility. If you move within Utility's service territory, you may request that Utility transfer Dominion's supply service to your new address.
- Billing:** You will continue to receive a single bill from Utility that will contain their charges, our charges, billing Terms and Conditions and information, if applicable, about deferred billing, estimated bills and any other information required by law. Bills will be due according to Utility's billing schedule, including late payment fee Terms and Conditions. If you fail to pay your bill in a timely manner we may charge you a late fee and cancel this agreement upon ten (10) days notice.
- Information Disclosure:** Through your enrollment authorization you allow Utility to release to us any account information, including account number and payment history. We shall not release your confidential information without written authorization. You also agree to receive environmental disclosure information by accessing our web page at www.dominionenergy.com. You may also call us to receive environmental updates by mail at no charge.
- Dispute Procedures:** Contact Dominion toll-free at 866-450-2913 or by mail at P.O. Box 298, Pittsburgh, PA 15230 with any questions concerning our service. If you are not satisfied after discussing your concerns with us, you may contact the New Hampshire Public Utilities Commission, Consumer Affairs Division, at 1-800-852-3793 Monday through Friday from 8:00 a.m. to 4:30 p.m., or by mail to New Hampshire Public Utilities Commission, Consumer Affairs Division, 21 South Fruit Street, Suite 10, Concord, New Hampshire 03301-2429.
- Limits on Warranty and Damages:** You understand and agree that there are no warranties, either express or implied, associated with this offer or the electricity service sold hereunder. We will bear no liability to you or any third party for consequential, punitive, incidental, special or other indirect damages.
- Low Income Rate Eligibility:** Income-eligible residential customers may qualify for a discount electric rate. Call Utility for an application and list of eligibility requirements. A list of social services agencies and programs can be obtained at www.puc.nh.gov/consumer/electricassistanceprogram.htm or by calling the New Hampshire Public Utilities Commission at 1-800-852-3793 or 603-271-2431.

10. **Governmental Actions:** If action is taken by federal or state governmental authorities which significantly changes the way Dominion does business with you, Dominion may change its price to you, or terminate this agreement upon thirty (30) days written notice, after which you can return to Utility to provide your electricity needs or enroll for service from another supplier.
11. **Assignment:** We may assign this agreement to an affiliate, in whole or in part. We will provide you a thirty (30) day notice of any assignment. Any such assignment will not affect these Terms and Conditions.
12. **Eligibility:** Only Liberty Utilities residential accounts are eligible for this offer. Dominion does not offer net metering to customer-generators taking service from Dominion.
13. **National Do No Call Registry:** The National Do Not Call Registry gives you a choice about whether to receive telemarketing calls at home. To register, visit www.donotcall.gov or call 1-888-382-1222.

Dominion Energy Solutions
P.O. Box 298, Pittsburgh, PA 15230
1-866-450-2913 (toll-free) Mon. - Fri. 9:00 AM to 6:00 PM ET
E-Mail: sales@dom.com
www.dominionenergy.com

**DOMINION ENERGY SOLUTIONS ("DOMINION")
TERMS AND CONDITIONS FOR SMALL COMMERCIAL ELECTRIC SERVICE**

Dominion is licensed by the New Hampshire Public Utilities Commission to offer and supply electric generation services in New Hampshire. Dominion's NH PUC license number is _____. "We," "us" or "our" refers to Dominion. "You" or "your" refers to the customer. "Utility" refers to Liberty Utilities. These Terms and Conditions govern your purchase of electric generation services from us. Please keep a copy for your records.

- Price:** You agree to pay \$_____ per kilowatt-hour (kWh) through your scheduled _____ meter read date. These prices do not include any applicable taxes. In addition, you are responsible for paying Utility's distribution and transmission charges, they system benefits charge, stranded cost recovery charge, taxes, as well as any other applicable charges. Below are sample charges.

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Electric Supply (rate/kWh)				
Electric Supply Charge (Total Dollars)				

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- Dispute Procedures:** Contact Dominion toll-free at 866-450-2913 or by mail at P.O. Box 298, Pittsburgh, PA 15230 with any questions concerning our service. If you are not satisfied after discussing your concerns with us, you may contact the New Hampshire Public Utilities Commission, Consumer Affairs Division, at 1-800-852-3793 Monday through Friday from 8:00 a.m. to 4:30 p.m., or by mail to New Hampshire Public Utilities Commission, Consumer Affairs Division, 21 South Fruit Street, Suite 10, Concord, New Hampshire 03301-2429.
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11. **Assignment:** We may assign this agreement to an affiliate, in whole or in part. We will provide you a thirty (30) day notice of any assignment. Any such assignment will not affect these Terms and Conditions.
12. **Eligibility:** Only Liberty Utilities small commercial accounts are eligible for this offer. Dominion does not offer net metering to customer-generators taking service from Dominion.

Dominion Energy Solutions
P.O. Box 298, Pittsburgh, PA 15230
1-866-450-2913 (toll-free) Mon. - Fri. 9:00 AM to 6:00 PM ET
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